

AMS Proposal Summary

Vendors	Pricing	Experience	Technical features	Video Services included?	References	Project Timeline	Service & Support	Comments
CivicClerk	\$10,300	CivicClerk launched in 2014; however, CivicPlus started in 1994	yes, have all required; vote tracking; file management; keyword search feature; live streaming and video on-demand; set access levels for users; electronic voting ; display pages	yes, live streaming and video on-demand; video archive; closed captioning	City of Kissimmee, FL; City of Watauga, TX; City of Clermont, FL; Village of McFarland, WI; Town of Firestone, CO; City of Port Orange, FL; Gulfport, MS;	6 weeks	7am-7pm to take calls, emails, and live chat. 24/7 for technical support issues (FOC)	guaranteed up-time; does not require users to buy encoder; however, recommends the Matrox Monarch HD
Granicus	\$10,568	founded in 1999	yes, have all required; advanced search feature; approval workflows; records roll call, votes, motions; digital voting	yes, streams videos and events live with advanced searching of archives; with unlimited cloud bandwidth and storage with local live and on-demand streaming	Flowery Branch, GA; Miami Shores, FL; Bal Harbour, FL; Middleburg, VA; Blendon, OH	3-4 months	live chat available; support available 24/7 via after hours phone line; reg support 8-10	hosted infrastructure supports encoding appliance; city will need to provide encoder and camera to record)
Provox	\$11,890	27 years; 26 employees dedicated to project	yes, have all required; electronic voting, tiered approval; compatible with iPad, Kindles, etc.	yes, audio and video streaming, live streaming (YouTube); close captioning	Davidson County, NC; Region of Peel; City of Thunder Bay; Hall County; City of Livermore	6 weeks	on-site training; support offered 7am-7pm, additional hours can be added	integration of existing Microsoft Office Suite so it will be familiar to users; can customize the application; ADA compliant format