# Website Proposal Summary

| Vendors | Pricing | Experience | Website Security Credentials | Aesthetics capabilities | References | Service & Support | Comments |
|---------|---------|-----------|------------------------------|-------------------------|------------|-------------------|----------|
| CivicEngage | $5770 / will be $4,275 starting year two | project team of 6, in business since 1994 | antivirus mgmt & updates, security patches, firewall solutions, monitoring, SSL encryption | capable of offering great aesthetics judging from ref. sites | Lowndes County; Portage, MI; City of Cody, WY; City of Greenville, SC; Frisco, TX; Roanoke, VA; McKinney, TX; Fuquay-Varina, NC , etc. | support 7am-7pm Mon-Fri and 24/7 emergency support (received award for CS); emergency services are FOC after reg. hours (have on call staff), full backups performed daily | provides hosting; can notify subscribers with mass email; opinion polls to interact with citizens; blog for citizens to interact with, receive free redesign after end of 4th year; ADA compliant; credit card pay; guaranteed uptime 99.99% |
| Granicus | $15000 /will be $4000 starting year two | project team of 5 members, extensive amount of exp. (21 yrs in business) | federal grade security with encryption, security scanning, physical security, virtualized servers | capable of offering great aesthetics judging from ref. sites | DHS, DOD, Veteran Affairs, Census Bureau, City of Park City, UT, Millbrae, CA, Herndon, VA, Cecil County, MD, La Quinta, CA, Sioux City, IA | unlimited technical support through on demand videos and live chat | provides hosting; Comment boards, polls, surveys for citizens to engage in, 250+ award winning sites, company recognition; receive free redesign after end of 5th year; guaranteed uptime 99.99% |
| Municode | $15000 (includes added on features); $2000 + add ons starting year two | project team of 5, 65 yrs of overall exp. | web CMS software security, web transmission security, user authentication security, data backup, apply security upgrades; install auto monitoring software | capable of offering great aesthetics judging from ref. sites | City of Vidalia, Jefferson, Los Altos, Brookhaven, Corvallis, Flowery Branch, Monroe, Naples, etc. | avail 24x7x365 for catastrophic site issues, Mon-Fri 8am-8pm via email and phone for questions. | enhanced search at no extra charge; does own hosting and its secured; won an award for Naples' website; ADA compliant websites; guaranteed uptime (99.95%); can cancel at any time |