

Sec. 63-4-10. Appeals.

Any Customer who believes the provisions of this article have been applied in error may appeal in the following manner and sequence:

- (a) An appeal must be filed in writing with the City Manager or her/his designated representative. In the case of stormwater service fee appeals, the appeal shall include a survey prepared by a registered land surveyor or professional engineer containing information on the total property area, the impervious surface area, and any other features or conditions that influence the Hydrologic Response of the property to rainfall events.
- (b) Using information provided by the appellant, the City Manager shall conduct a review of the conditions on the property and respond to the appeal in writing within sixty (60) days. In response to an appeal, the City Manager may adjust the stormwater service fee applicable to any property in conformance with the general purposes and intent of this article.
- (c) All decisions by the City Manager shall be served on the appellant personally or by registered or certified mail, sent to the billing address of the appellant. All decisions of the City Manager shall be final.
- (d) Any person aggrieved by a decision or order of the city shall have a right to appeal by writ of certiorari to the Superior Court of Fulton County.